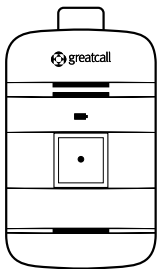




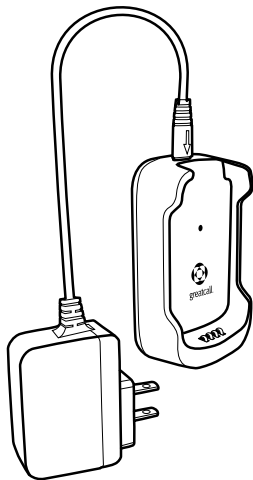
# Quick-Start Guide



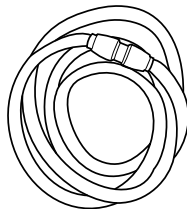
## Key Items in Your Lively Mobile Plus Box



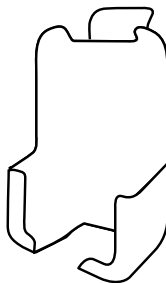
Lively Mobile Plus



Charging Dock

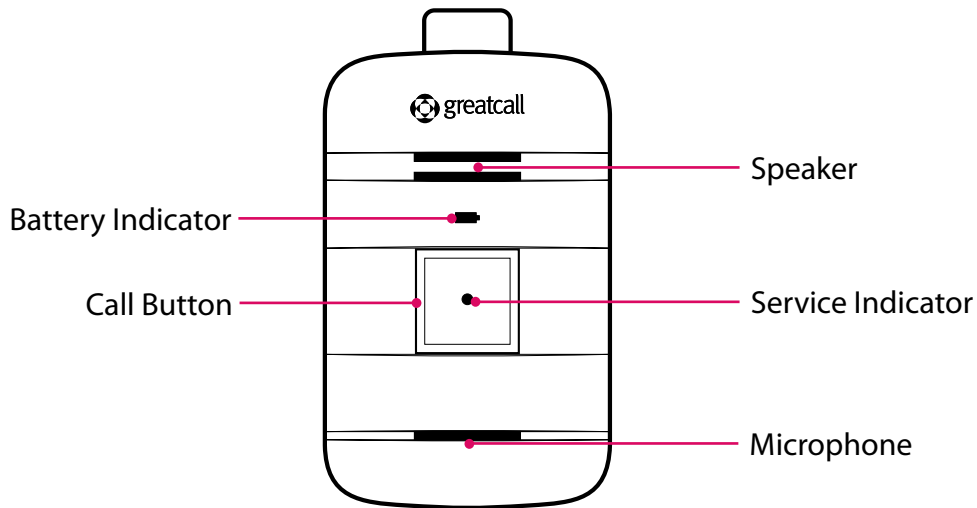


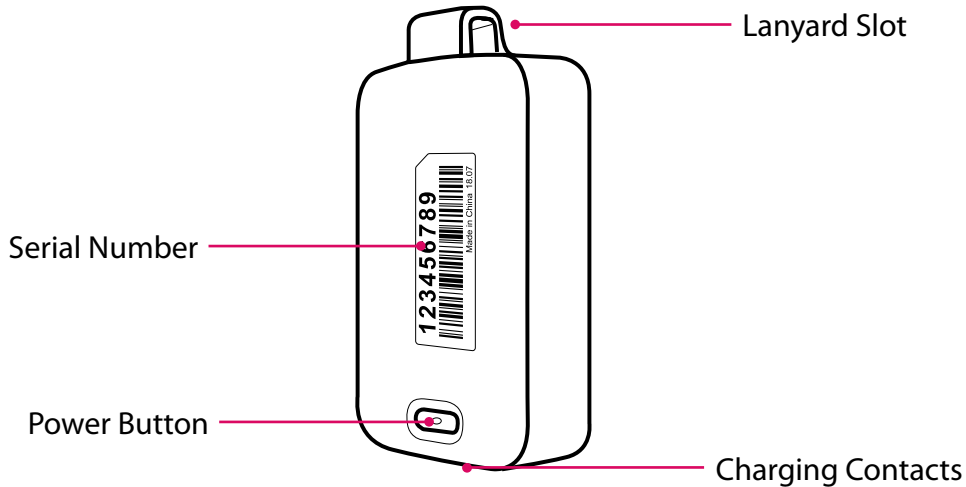
Magnetic Lanyard



Clip Accessory

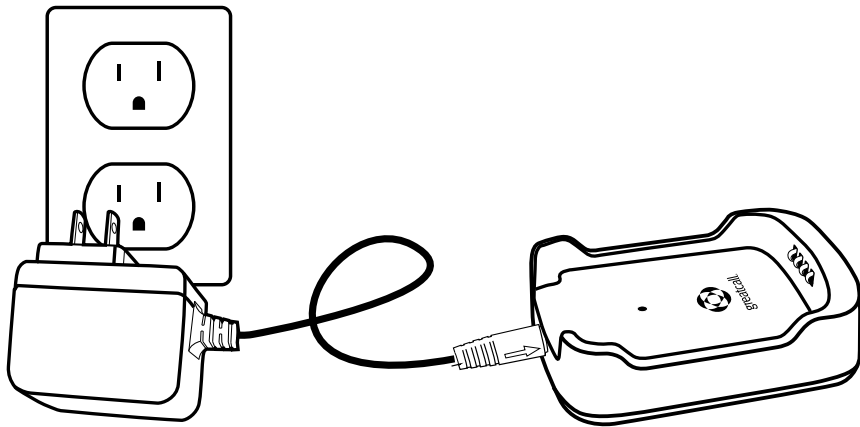
## Your Lively Mobile Plus





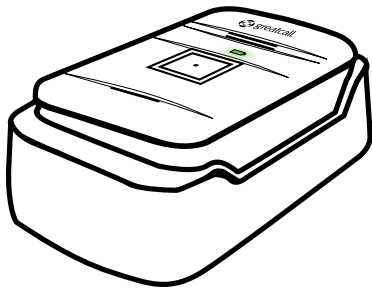
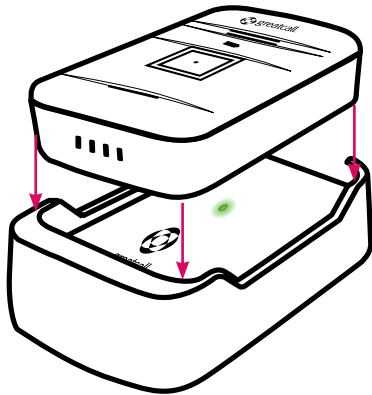
## Setting Up the Charging Dock

1. Determine where you would like to place your **Charging Dock**. Do not place the charging dock in a location where it could get wet.
2. Plug the **Power Cord** into a compatible wall outlet.
3. When powered on, the **Power Indicator** on the Charging Dock will illuminate green. If the **Power Indicator** does not turn green, make sure the outlet you are using is not controlled by a light switch.



## Powering On Your Lively Mobile Plus for the First Time

1. Ensure that your **Charging Dock** is plugged into a wall outlet.
2. Lower your Lively Mobile Plus into the **Charging Dock**, as illustrated.
3. After a few moments you will hear “**Setting up device, please wait.**” This process may take several minutes.
4. Once complete you will hear “**Welcome to 5Star**” and the **Service Indicator** in the middle of the **Call Button** will begin flashing green, indicating that the device is working properly.
5. You will receive an automated test call on your Lively Mobile Plus that will confirm functionality. Once you hear the device ringing, press and release the **Call Button** to answer.





## Using Your Lively Mobile Plus

- Calling 5Star for help in any situation  
Press the **Call Button** briefly.  
You will hear “**Calling 5Star, press button to cancel.**”
- Calling 9-1-1 in case of a critical emergency  
Press and hold the **Call Button** until you hear  
“**Calling 9-1-1 now**”, then release.
- To end any active call  
Press the **Call Button** briefly.  
You will hear “**Call Ended.**”

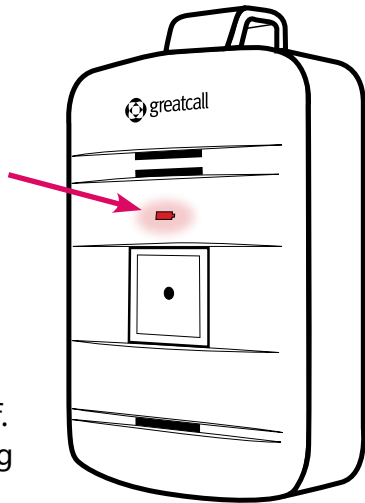


## When to Charge Your Lively Mobile Plus

Always place your Lively Mobile Plus in the **Charging Dock** when you're not using it so that it is always ready when you need it. We recommend charging each night when you go to bed.

When the battery is low, the **Battery Indicator** will flash red and you will hear a tone reminding you to charge. The tone will repeat more frequently as the battery level decreases further.

If the battery loses all of its charge, the device will power off. The Lively Mobile Plus will power back on shortly after being placed back into the **Charging Dock**.



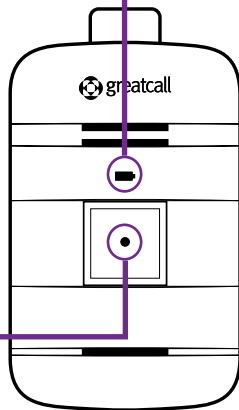
## About the Indicator Lights

### Battery Indicator

Color	Pattern	Meaning
Off	-	Battery does not require charging or the device is off
Green	Solid	Battery is fully charged; ready to use
Green	Flashing	Battery is charging
Red	Flashing	Battery is low; needs to be charged

### Service Indicator

Color	Pattern	Meaning
Green	Flashing	Good cellular coverage; ready to use
Red	Flashing	No cellular coverage; try another location





[greatcall.com/support](https://greatcall.com/support)



(800) 463-5412